



A Virtual Visit Solution from CommonSpirit Health

We have worked closely with Zoom, a well-recognized provider of virtual solutions to package a virtual visit solution that meets the security and usability needs of a physician practice. We are pleased to offer our independent affiliated physicians, advanced practice providers, and staff access to that solution.

Details:

- Security: Multi-layer security with AES-256 encryption meets HIPAA requirements
- Cost: \$67.98/per user annually, including licensing and administration fee
- Convenience: This turnkey solution is optimized for physician practices and can be used both during and after the COVID-19 crisis.
- Other features include: assign a scheduler and meeting reporting (past and future)

If you are interested in signing up and have additional questions, please contact virtualvisits@commonspirit.org.

Frequently Asked Questions

How do I sign up?

Four steps:

- If you are part of a CIN or ACO, check to see if they're already signed up for this service.
- To sign up and become provisioned go to <https://commonspiritvirtualcare.org/>, select the **Telehealth Opportunities for Affiliated Independent Providers** tab, and follow the steps under the CommonSpirit Offering. *Information we will need includes your NPI, CIN/ACO name (if applicable), and if you have a Zoom account, the email tied to that account.*
- The terms of service will be sent via DocuSign to be signed by the requester.
- Once the signed terms of service is received, an email with a link to set up payment will be sent to the requester. *We can only accept electronic payments.*

How does payment and licensing work?

- You will be charged \$67.98/per user annually, paid in advance, this fee includes the licensing and administration fee. This fee is prorated for fiscal year billing (ending June 30).
- Licensing is by named seat and is not transferable or refundable.
- If you are a group with multiple providers, you can submit a single application on behalf of the group and include payment for each individual user.

Are there any contracts that need to be signed by providers?

- **Single provider:** Prior to the provider being provisioned for Zoom, they will be directed to sign a Terms of Service agreement.
- **Multi-provider group:** The Terms of Service agreement can be signed by the group administrator. Each provider will not have to sign an individual Terms of Service agreement.

Which providers are eligible to use this Zoom offer?

All providers that are Dignity Health/CHI-affiliated independent providers (including CIN/ACO, IPA, and those that contract with a Dignity Health/CHI hospital to provide professional services) are eligible for the CommonSpirit Health offering of Zoom.

For additional questions, please visit <https://commonspiritvirtualcare.org/>